



## **USER INSTRUCTIONS FOR THE SENTEX INFINITY SYSTEM**

Your Gates are equipped with a Sentex Infinity access control system. Please read these instructions carefully to familiarize you with the proper procedures for using the gate system.

The following steps are involved in using the visitor entry capability of the Infinity System;

1. The Infinity System uses your existing telephone to let you talk with visitors and allow them access if you so desire. A visitor is instructed to find your "Directory Code" on the system's built-in electronic directory and enter your code on the keypad. The system then dials your telephone number and your telephone will ring. The system will keep your telephone number confidential.
2. Upon answering the telephone, you will be in a normal conversation with the visitor. Be sure to speak clearly and strongly so the visitor can hear you over any road noise near the entry. The call can only last for a limited amount of time. After that period, the system will automatically end the call to ensure the system is available to other visitors. Starting 10 seconds prior to the end of the call, you will begin to hear a short tone each second to signal you the call is about to end.
3. Once you have answered the call, you may take one of two actions:
  - (1) Dial a "9" to open the door or gate where the Infinity System is located,
  - (2) dial a "\*" to hang up without granting entry.

The last two options are available only if you have a tone dial telephone. *Do not hang up until you dial one of these numbers.*

4. If you dialed a "9, the Infinity System will unlock the door (or gate) for a preset period of time. The system will also display the message, "ACCESS GRANTED-PLEASE ENTER NOW and emit short tones for 3 seconds. After you hear these tones, the system will hang up.
5. If you are on the telephone when a visitor tries to call you, he or she will receive a busy signal unless you have Call-Waiting. Therefore, be brief with your telephone calls if you are expecting company, so your visitor does not have to wait long to reach you. If you have Call waiting, you can simply switch over to the call from your visitor, let him or her in and then go back to your original call.

You also have been assigned an entry code. If you are using the entry code function, enter your code on the keypad on the face of the Infinity or a remote keypad and the gate will open. There are several points to remember when using an entry code:

1. Do not push the # button before the code (or the system will think you are trying to dial make a telephone call).
- If you make a mistake while entering your code, press the "\*" key. This will clear your entry and allow you to start over from the beginning.

Note: Keyfob transmitters or vehicle transmitters are available at your admin office for \$44.00 each.