

The Springwood Villas, HPR

Pool Access System

Key cards are needed to access the pool during operational hours. To exit the pool, you do not need a key card. There is an exit button located near the gate exit.

- ❖ **ID with proof of ownership is be required when picking up your key card(s) at the office of IMC Resort Services, Inc.**
- ❖ Key cards will be issued only to the **HOMEOWNER** or **RENTAL AGENT** when owner has authorized the rental agent to pick up the card(s) in writing to FrontDesk@imchhi.com.
- ❖ Owners will be provided with one key card per bedroom – **ONLY**.

Renters must obtain key cards from the owner of record (and/or rental agent) of the property. TENANTS, please contact your landlord or rental agent.

Key cards will not be given out to tenants.

The key cards will not work:

1. If homeowners have any outstanding balance of more than \$25.00 that is over 30 days past due.
 2. Pool is closed because of DHEC violation or cleaning.
 3. Homeowner violation of pool rules.
- ❖ If you have any problems with your key card or need to arrange for the pickup of a new key card, please contact IMC at 843-785-4775, ext 100 or FrontDesk@imchhi.com.
 - ❖ **Lost key cards** must be reported to FrontDesk@IMCHHI.com at IMC immediately. Replacements cost \$25.00.